

APPENDIX 5

From: publicaccess@northtyneside.gov.uk
Sent: 23 December 2020 07:08
To: Liquor Licensing
Subject: Comments for Licensing Application 00CK/20/2145/LAPRE

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 23/12/2020 7:07 AM from David Trevena .

Application Summary

Address:	How Do You Do Hudson Street North Shields Tyne And Wear NE30 1JS
Proposal:	Premises Licence
Case Officer:	Susan Vert

[Click for further information](#)

Customer Details

Name:	David Trevena
Email:	Davetrevena@hotmail.com
Address:	12 Irvin Building Union Quay North Shields Ne301hb

Comments Details

Commenter Type:	Amenity/Trade/Resident Group Comments
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Stance:	Customer objects to the Licensing Application
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Reasons for comment:	<ul style="list-style-type: none">- Fitness of Licence Applicant- Prevention of Public Nuisance- Public Safety- Traffic
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Comments:	<p>23/12/2020 7:07 AM I have witnessed many occasions of people using back of the building as a toilet, there has also what appears to be drug use as at back of building.</p> <p>The licensee has been abusive to residents of the Irvin Building, and has lied to the police about racial abuse from residents. The licensee has also encouraged people to use private land at the back and side of the Irvin Building, this has resulted in people using this area as a toilet and lots of rubbish has been left in this area .</p> <p>The stairs down to the fishquay on left hand side of HDYD is used as a toilet and was very smelly. There has been anti social behaviour from many of the customers with excess noise and abusive language. This is having an effect on residents both in Irvin Building and at Renaissance point.</p>
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Stephanie Graham

From:
Sent: 23 December 2020 10:41
To: Liquor Licensing
Subject: Re: 00CK/20/2145/LAPRE How Do You Do

EXTRNL

Hello Gary,

We would agree to our objections being used as evidence but only if we could remain anonymous to all parties that run HDYD.

We are oaps and feel this is necessary for peace of mind. I'm sure you understand this.

Kind regards,

Sent from my iPad

On 23 Dec 2020, at 09:24, Liquor Licensing <liquor.licensing@northtyneside.gov.uk> wrote:

Dear Mr

Thank you for your e mail regarding How Do You Do. As you are aware there is an application from Northumbria Police for a review of the premises licence and we are currently in the consultation period for this application.

Please can you confirm that you wish for your e mail to be considered as a representation(objection) in support of the review. If so, I will add it to the file, and you will be notified in due course of when the hearing will take place.

Kind regards

Gary Callum
Licensing Officer
0191 4336903

From: ,
Sent: 22 December 2020 12:10
To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>
Subject: 00CK/20/2145/LAPRE How Do You Do

EXTRNL

As a resident of Renaissance Point I am attaching an email that I sent to Councillor Bartoli in November, after he requested feedback on anti social behaviour at these premises. It contains more current incidents than those that I have read on the The North Tyneside Licensing website. Also I have attached a photo of a customer relieving himself by the exit door of the pub which I feel is very relevant as it was taken on Saturday afternoon when families were also customers.

With the very late opening hours these premises have now developed into a busy nightclub venue and because of the antisocial incidents that have occurred outside the premises I do think that the staff are serving alcohol without responsibility and due care to already very drunk customers. I have seen women very drunk, sometimes alone and disoriented waiting for a taxi after hours.

This is all dreadful for the residents here.

Tier 3 has given us a taste of a peaceful residential location and respite from crime and nuisance that has been cultivated from the licensing at HDYD.

Please see below.

I would appreciate my right to anonymity be upheld but if you wish to discuss this further then please contact me on

Thank you

Email 01/11/2020

In response to your article concerning anti social behaviour in the area I have to say that I am looking forward to this forthcoming lockdown period.

I am a resident of Renaissance Point and witness the horrendous drunken behaviour that spills out from How Do You Do.

Perhaps I could add more detail to what antisocial behaviour looks like here at the weekends:

- Urinating against the pub walls and in the car park

- Spitting fights in the car park

- Fighting

- Falling over drunks

- Gang behaviour

This is a residential area that is set to increase with more housing planned and being marketed as a very desirable area.

I am sure you are aware of all of this already and are constantly challenging the powers that be and hope you get some results.



Gary Callum

From: catherine parks <catikit@yahoo.com>
Sent: 24 December 2020 08:04
To: Liquor Licensing
Subject: Licensing review of How Do You Do pub.

EXTRNL

Dear sir/madam,

I would like to express my concerns about the way in which How Do You Do pub has been managed this year.

The pub is within a residential area but I believe has failed to respect the neighbourhood. The noise from the pub each weekend has been overwhelmingly disturbing - keeping my children awake and preventing me from opening my windows during the summer.

The clientele it has attracted has often been unsavoury and disruptive with frequent littering, loitering, public urination and foul language. I have on many occasions felt intimidated inside my own home as customers have physically fought, broken glasses, and shouted obscenities outside my home.

The pub has caused distress and disruption for me and my neighbours and I would implore you to consider revoking the licence.

Kind regards
Cath Darling
Tyne Street

Sent from Yahoo Mail for iPhone

Gary Callum

From: Angela Dunn <angela.dunn@dsl.pipex.com>
Sent: 29 December 2020 13:04
To: Liquor Licensing
Subject: Re: How do you do Licence application

EXTRNL

Good morning

Thank you for your email. I confirm that I am in support of Northumbria Police's review of the licence for How do you do

Regards
Mrs A Dunn

Sent from my iPhone

On 29 Dec 2020, at 10:31, Liquor Licensing <liquor.licensing@northtyneside.gov.uk> wrote:

Good morning Mrs/Ms Dunn

Thank you for your e mail regarding the above premises. Just to clarify, the application brought by Northumbria Police is an application to review the current premises licence held by How do you do.

In light of this, please could you confirm that your representation detailed below, is in support of Northumbria Police's review of the premises licence. Should you confirm this, your representation will be recorded, and acknowledged, and once a hearing date has been set, you will be advised of this.

Kind regards

Gary Callum
Licensing Officer

From: Angela Dunn <angela.dunn@dsl.pipex.com>
Sent: 28 December 2020 21:54
To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>
Subject: How do you do Licence application

EXTRNL

I would like to object to the above premises licence application for the following reasons
Social distancing was not observed or implemented when the pub was open. The initial doorman that was employed was ineffective. One weekend a large fight on the street resulted in police being called. With the late opening hours, most weekends, men urinate on the street against the railings and sometimes against cars after leaving the pub.

Ambulances called to the pub two weeks in a row due to customer passing out.

Mainly the objection is anti social behaviour, customers urinating down the stairs near the pub, public walking past, have to walk on the road as customers are standing on the pavements, swearing, fighting, late night Taxi's, etc

Regards
A Dunn

Sent from my iPhone

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Gary Callum

From: Lewis Bartoli <lewis4tynemouth@gmail.com>
Sent: 30 December 2020 19:16
To: Liquor Licensing
Subject: Fwd: Review of licence of HDYD

EXTRNL

Could you please add the email below as a public comment on the How Do You Do pub licence review

Many Thanks

Cllr. Lewis Bartoli

E: lewis4tynemouth@gmail.com

T: 07880501764

FB: lewis4tynemouth

A: 5 Albion Road, North Shields, NE30 2RJ

----- Forwarded message -----

From: **muriel darroll** <murron3@googlemail.com>
Date: Wed, 30 Dec 2020 at 15:33
Subject: RE: Review of licence of HDYD
To: lewis4tynemouth@gmail.com <lewis4tynemouth@gmail.com>

During the summer of 2020 after the 4th July we were subjected to unruly and unsociable behaviour which continued until at least 1:30am.

This consisting of neighbours having to see men urinating on walls outside of the pub. Blatant drug use. Spitting contests. Breaking of glasses into the road and NO social distancing whatsoever.

In all the time I have lived here which is 55 years there has always been a public house there but we have NEVER had to put up with anti social behaviour such as the above.

Complaints to the Management fell on deaf ears, I was told it's a bar get used to it!!!

I am therefore putting in writing as advised that the above public house licence be revoked.

Kind regards

Muriel Darroll
3 Trinity Buildings
North Shields
NE30 1JU

Gary Callum

From: David . <gervasesq@hotmail.com>
Sent: 11 January 2021 14:39
To: Liquor Licensing
Subject: Re: 00CK/20/2145/LAPRE - How Do You Do licence review

Follow Up Flag: Follow up
Flag Status: Flagged

EXTRNL

Good Afternoon,

Re: 00CK/20/2145/LAPRE - How Do You Do licence review

Home occupiers from Renaissance Point have requested that additional supplementary comments be submitted through the Directors of Renaissance Point Management Limited in relation to the application of the Licence Review request of How Do You Do by Northumbria Police.

Text to be added in addition to that of the initial submission by Renaissance Point Management dated 3rd January 2020.

"...Up until National COVID-19 lockdown measures were introduced, noise and anti-social behaviour from patrons gathering outside, queuing to access and on leaving the How Do You Do (HDYD) premises was a significant on-going issue. This was particularly noticeable from gatherings outside the access and egress points and from use of the existing 'beer garden'.

These points were key issues raised by a number of residents with North Tyneside Council (NTC), specifically during a recent planning application (for extended decking) by the HDYD pub in Hudson Street, North Shields. The application referred to above was refused on a number of grounds, citing noise disturbance to the closest residential properties as one of the key issues. Relevant to this point; a Freedom of Information (FOI) request was placed with NTC asking for confirmation of the extent of legal land ownership/leased land by the HDYD pub in the context of Hudson Street, North Shields.

It is understood that the existing land referred to as the 'beer garden' is owned by NTC and not within the control or red line boundary ownership of the pub. It is also understood that there is ongoing negotiation with the owner of HDYD to put a formal agreement in place for the use of this 'beer garden' area.

This is clearly not acceptable as the use of the land as an official 'beer garden' was never granted (according to the planning portal search), and merely placing seating on the land without permission is not reasonable. It does not appear that a formal application was submitted; thus consultation with the community was not undertaken correctly, and the due process of the planning system not followed. This is totally unacceptable.

Objections from residents to the decking application (referred to above) questioned whether the existing granted licensed operational hours (i.e. 09:00hrs to 01:30hrs Friday and Saturday, and until 00:00 other days) are acceptable, and whether the existing outdoor space owned by NTC was suitable for use as a 'beer garden' given the extremely close proximity to residential properties (around 10m).

It is paramount that acknowledgement is given to the fact that there is an history of noise complaints from the use of the 'beer garden' area and the on-going anti social behaviour which the neighbourhood has been subjected to (logged with Northumbria Police, NTC, Councillor Bartoli) demonstrating that the continued use is clearly not aligned with NTC policy. In addition, acknowledgement is given to the fact that the Environmental Health Officer (EHO) who commented on the recent decking application acknowledges this very point in the recently refused application.

The matter of ongoing noise complaints, ASB matters from the use of (but not exclusively) the outdoor space until 0130hrs is linked with the inappropriate licensed hours in a predominantly residential area. Residents have a right to a decent neighbourhood, to be consulted on matters that have the potential to have a change to their well-being and could impact their lives in an adverse way. It is not appropriate to dismiss this as 'you chose to live close to a pub'.

The NTC DQSPD 2018 refers to the principles of the National Planning Policy Framework (NPPF), which sets out government policies for England and how they are expected to be applied.

Section 2.2 of the DQSPD states:

Planning policies and decisions should aim to ensure that developments:

“Create safe and accessible environments where crime and disorder, and the fear of crime, do not undermine quality of life or community cohesion”.

Fish Quay Neighbourhood Plan (FQNY) SPD Section 5.2.7 “.....**additional disturbance that may arise from late night pub and club uses are not seen as being appropriate for this area, due to residential and business concerns.**”

Other venues around the Fish Quay are limited to shorter licensed hours despite being further from residential property, which seems inconsistent from a licensing point of view. Examples are given below:

Additional Evidence of Licensed Premises within NTC administrative district and planning applications for licensed premises within the Fish Quay Area.

Example 1:

Application 19_01573_ADV Salt Market Social were requested to devise a Noise Management Plan, and Noise Attenuation Scheme (Condition 21 Ref: 19_01573_COND_21_NOISE_ATTENUATION_SCHEME-660172).

The document requires the applicant to control nuisance from patrons through effective management, noise limiting devices for amplified music, restricted opening hours, specified areas for smoking away from residential areas, security doormen to reiterate the proximity of the development to sensitive neighbourhood residences. These measures are to prevent impacts at the DolphinQuays, a much greater distance away from where the How Do You Do premises are to residential properties.

Example 2:

Another example, The Old Smokehouse (Planning Application Ref: 18_0974_FUL) details concerns from Environmental Health (Pollution) for potential noise at residential premises some 30m away, citing noise breakout from amplified music, and from patrons using the proposed balcony area. The officer stipulates a restriction to no later than 21:00 hours for use of the balcony area (also requiring doors and windows to be shut to prevent breakout of internal noise from the building envelope), and licensed hours only until 23:00 hours.

Example 3:

The Engine Room application (Planning Ref: 19_01145_FUL) Condition 9 states no external space should be used after 21:00 hours in accordance with Policy DM5.19 of NTC Local Plan. Again this is a proposed development at a much greater distance from the nearest sensitive receptors.

Example 4:

As a final example, Planning Application 16/00569/FUL at Monkseaton Station falls within NTC administrative district and is within the Monkseaton Conservation Area. This public house also has restricted hours of opening until 23:00 hours, with no use of outdoor space beyond 21:00 hours, again the environmental health officer citing these conditions (based on implementing NTC policy DM5.19) to protect amenity at residential properties, some 50m away.

These relevant examples should be taken into account during the licence review given the smaller separation distance from the HDYD premises to residents at Renaissance Point and The Irvin Building, with regard to NTC Policy.

Thank-you in consideration.

Director/s

Renaissance Point Management Limited

From: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>

Sent: 05 January 2021 09:34

To: David . <gervasesq@hotmail.com>

Subject: RE: OOCK/20/2145/LAPRE - How Do You Do licence review

Good Morning

Further to your representation, please see acknowledgement letter.

Kind regards

Gary Callum

From:
Sent: 12 January 2021 20:18
To: Liquor Licensing
Subject: HOW DO YOU DO PUB
Attachments: IMG_6296.MOV

EXTRNL

Over the last year I have sent dozens of emails to your department regards the ASB from this pub. I hope you are taking these into account at the licence review called by the police.

This was one of the emails

Words are beginning to fail me.

As usual, 3 days/nights of my week blighted by the gross, degraded behaviour of the customers of the HDYD. There were at least 2 very vicious fracas at around midnight. The volume of the abuse was terrifying. I saw at least 5 people urinating outside, I suspect the "girl" in the photo was actually defecating. The wall opposite is now a urinal. A new element on Saturday night/Sunday morning was the vomiting. Next morning I had to come out and swill the street of vomit. And clear broken glass.

The so called 10pm curfew on the outside drinking is 100% not happening.

I saw and photographed 2 drug deals happen - right outside. Car pulling up at speed etc etc - money changing hands.

These people are, in the main, underage/ very very young and on drugs. They have been rampaging up the street - with the abusive language frightening and hateful.

Many of my neighbours are too scared to say anything or take photographs and all have had their sleep disturbed to a degree that is no longer tenable.

Please let me know what the outcome of the various meetings are? I'm sure the clearing of all the broken glass around the building and the stairs was coincidental to your arranged meeting with them.

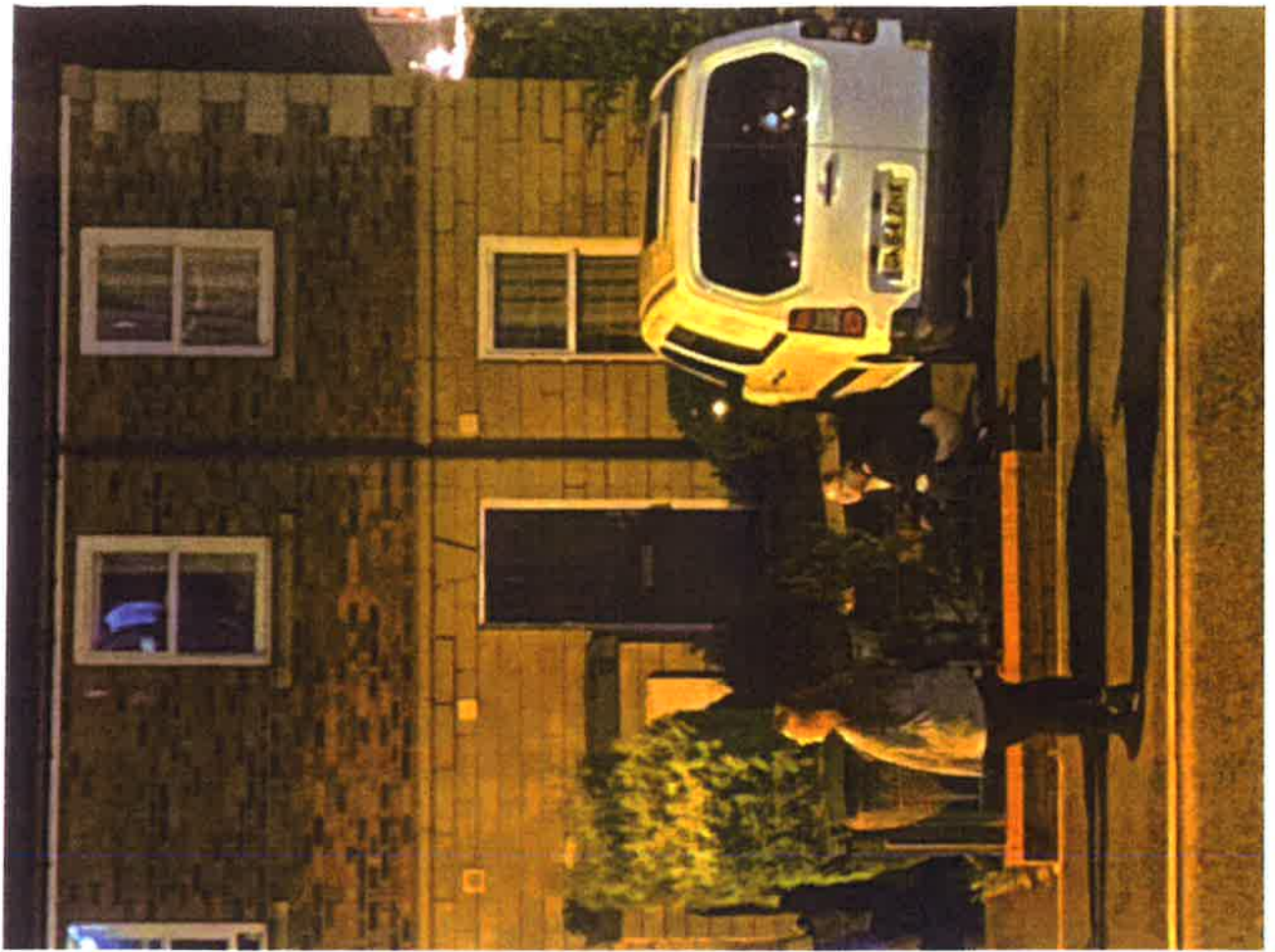
I now need to consider my options.

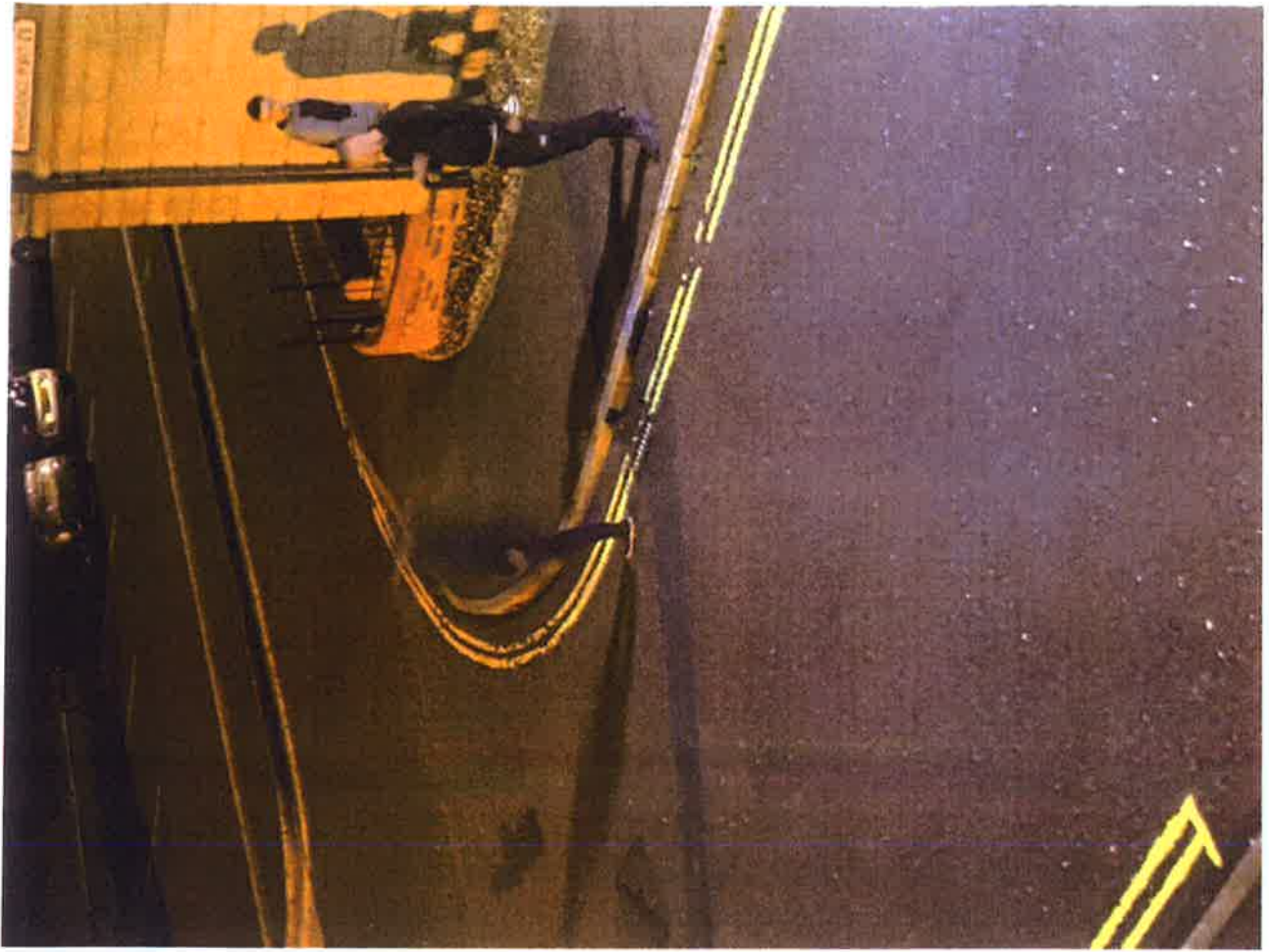
Another flat in my block has gone up for sale. That's 3 out of 6. It's a complete disgrace that people are being hounded from their homes. The dilemma is the area is now becoming notorious For its ASB.

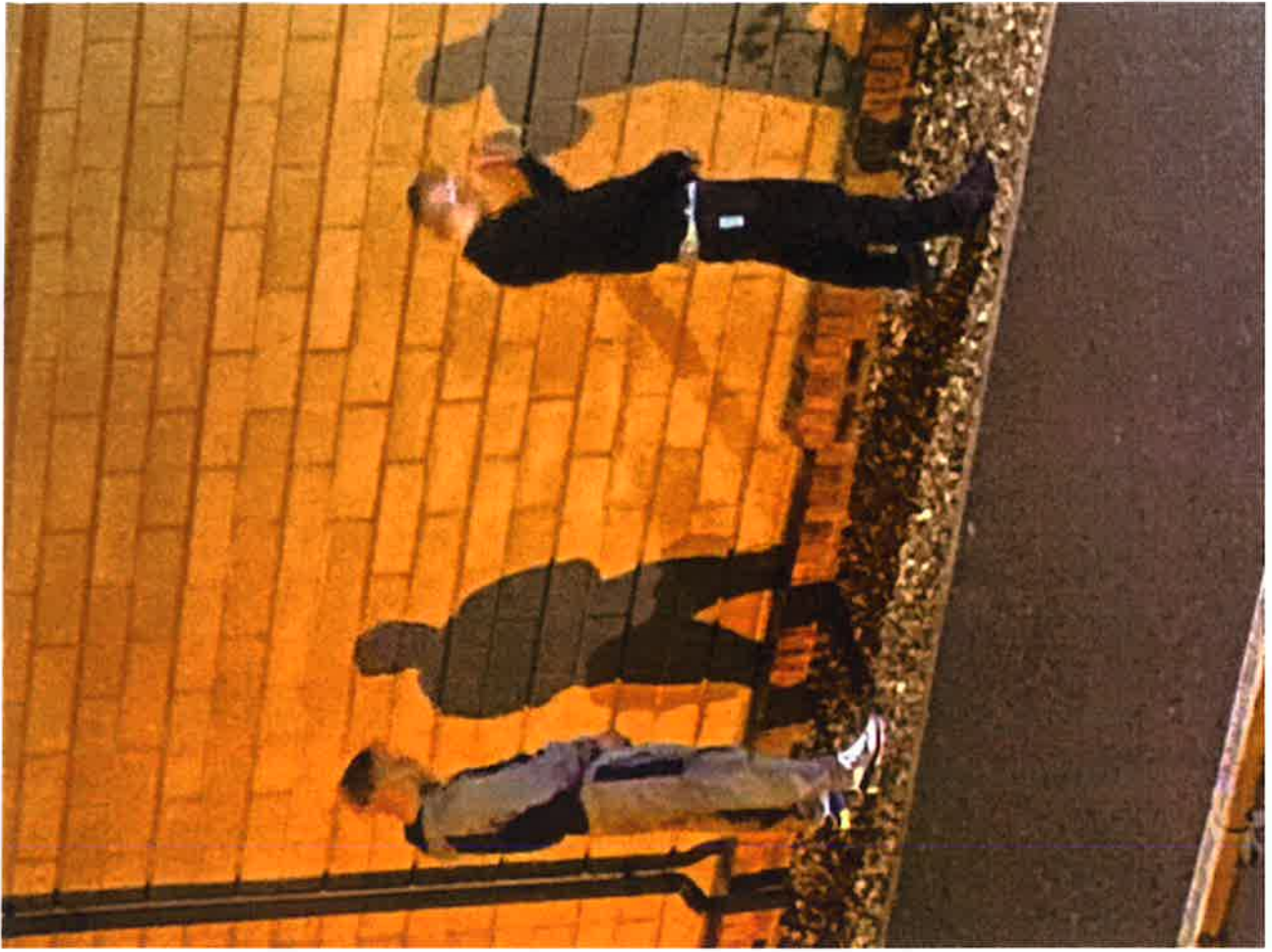
Actually- it already has - when I meet new people and I tell them where I live - they actually sympathise now.

Regards









Sent from my iPhone

Sent from my iPad

From: publicaccess@northtyneside.gov.uk
Sent: 11 January 2021 19:47
To: Liquor Licensing
Subject: Comments for Licensing Application 00CK/20/2145/LAPRE

Follow Up Flag: Follow up
Flag Status: Flagged

Comments summary

Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 11/01/2021 7:47 PM from Mr David Brunton .

Application Summary

Address:	How Do You Do Hudson Street North Shields Tyne And Wear NE30 1JS
Proposal:	Premises Licence
Case Officer:	Susan Vert

[Click for further information](#)

Customer Details

Name:	Mr David Brunton
Email:	brunton41@aol.com
Address:	21 hudson street North shields Ne30 1jp

Comments Details

Commenter Type:	MAKE REPRESENTATION ie.object or support
Stance:	Customer made comments in support of the Licensing Application
Reasons for comment:	<ul style="list-style-type: none">- Opening Hours- Prevention of Crime Disorder- Prevention of Public Nuisance- Public Safety
Comments:	11/01/2021 7:47 PM I am in support of the police review on How do you do public house. I have never witnessed police presence at How do you do like it has been from them reopening after the first lockdown even when it was called the wooden doll pub I never witnessed police going there at the volume of police had to attend at how do you do even though it has been a pub for a very long time before they took over. As the owner and licensee has duty of care and responsibility of running the establishment in a proper manner to which is not happening. Also the people that were at how do you do there ages were questionable at the least at the

weekends when the police had to attend due to in the incompetence of the people running the pub. As the police are not there for businesses to use for crowd control as there was a supermarket had to call the police on a black friday sale year's ago because they could not control the crowd. Which is unacceptable for a business to use police because they are incompetent of running a business. I am also wonder why how do you do has the opening hours they have but there licence hours are worse which I wonder how they got them due to the pub being surrounded by houses. I have screen shots of a conversation off how do you review page to which I do not know who responded to me as it's only down as how do you do. To which they replied I have had it in for them since they opened and from there words is that I do not like foreigners which I replied I do not care about what race or faith they are as I treat everyone one the same. To me I believe he was accusing me of being racist which I am not and never will be as I treat everyone with the respect they deserve.

Kind regards

Gary Callum

From: Aaron Matuszewski <aaronmatuszewski@gmail.com>
Sent: 07 January 2021 15:01
To: Liquor Licensing
Subject: HDYD

EXTRNL

Hi, I'm writing to you to vouch for HDYD.

Which I believe is a great place to drink, socialise and meet friends & family.

I do not agree that, How do you do should lose its license due to a bunch of men having a fight. Nor was it anything to do with them, this fight was outside, and nothing to do with HDYD.

I think this pub has shown great potential of what it brings to North Shields and Fish Quay.

A great Pub that should not lose its license.

Kind regards

Gary Callum

From: Jimmy Denley <Jimmydenley@outlook.com>
Sent: 07 January 2021 15:01
To: Liquor Licensing
Subject: HDYD

EXTRNL

Hello I am writing to vouch for the pub how do you do. It is a friendly and safe pub. The men fighting outside the bar had nothing to do with how do you do. It can happen anywhere, at any bar. It's a family friendly pub and a good local business. It would be a shame to take this license away for acts of stupidity.

Yours sincerely,
Jimmy denley

Sent from my iPhone

Gary Callum

From: Joe Sarin <joesarin98@outlook.com>
Sent: 07 January 2021 16:04
To: Liquor Licensing
Subject: HDYD

EXTRNL

To whom it may concern,

I write this email amidst rumours of changing the current Designated Premises Supervisor at How Do You Do in North Shields, I find the reasoning behind this to be absurd and frankly unfair, it is common knowledge that the residents of the close surrounding area have had a vendetta towards any DPS running the venue as they want it closed regardless of who is in charge.

How Do You Do is great for the area, it brings people to the Fish Quay, it is safe, it is family friendly and offers a lot more to the area than what people may assume. Myself personally have never experienced any issues in the venue as it is ran very well by those in charge, and any unfortunate events that may have happened off the premises should not be used as ammunition against those who are running the venue.

The hospitality sector is hopefully looking to bounce back in the near future, it would be a shame for our local area to lose such a big part of ours.

Regards, Joe Sarin.

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Gary Callum

From: Jamie Redford <jamieredford123@hotmail.com>
Sent: 07 January 2021 17:31
To: Liquor Licensing
Subject: How Do You Do North Shields

EXTRNL

To whom it may concern,

I am writing in regards to the potential revoke of license for How Do You Do. After seeing news and rumours of this due to events that took place in the summer.

As a regular customer during the summer period this pains me to hear this sort of news. The one incident I recall in the summer was not the wrong doing of the bar or staff and it took place outside. This was a situation based on individuals and could of happened anywhere.

In my own experience I have only had brilliant service from all staff. This bar is a very family friendly place and has replenished North Shields and the fish quay of recent times.

I would be very disappointed if HDYD was punished for the actions of others. I hope this adds some perspective and you will consider this if/when you review this situation.

Kind regards

Jamie Redford

Sent from my iPhone

Gary Callum

From: Jamie Redford <jamieredford123@hotmail.com>
Sent: 08 January 2021 18:28
To: Liquor Licensing
Subject: Re: How Do You Do North Shields

EXTRNL

Thanks for replying.

42 Dereham Way
NE29 8EJ

Sent from my iPhone

On 8 Jan 2021, at 13:35, Liquor Licensing <liquor.licensing@northtyneside.gov.uk> wrote:

Thank you for your representation in relation to the above premises. In order to include your representation, the Council requires your full contact details. Unless there are exceptional circumstances, your written representation including your contact details will be provided to the applicant and will form part of a public agenda which will be available to view on the Council's website. If you do not wish your representation to be made public and/or wish to withdraw your representation please advise me immediately.

If you could please email me your full postal contact details to enable the necessary documentation to be posted to you as and when required?

Regards,

<image001.png>

From: Jamie Redford <jamieredford123@hotmail.com>
Sent: 07 January 2021 17:31
To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>
Subject: How Do You Do North Shields

EXTRNL

To whom it may concern,

I am writing in regards to the potential revoke of license for How Do You Do. After seeing news and rumours of this due to events that took place in the summer.

As a regular customer during the summer period this pains me to hear this sort of news. The one incident I recall in the summer was not the wrong doing of the bar or staff and it took place outside. This was a situation based on individuals and could of happened anywhere.

In my own experience I have only had brilliant service from all staff. This bar is a very family friendly

place and has replenished North Shields and the fish quay of recent times.

I would be very disappointed if HDYD was punished for the actions of others. I hope this adds some perspective and you will consider this if/when you review this situation.

Kind regards

Jamie Redford

Sent from my iPhone

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Gary Callum

From: Joel Tuffin <joeltuffin19@outlook.com>
Sent: 11 January 2021 08:11
To: Liquor Licensing
Subject: Re: How Do You Do - North Shields

EXTRNL

Good Morning Jeff,

That is absolutely fine and I am happy to co-operate.

My full postal address is;

Joel Tuffin,
6 Stannington Road,
North Shields,
NE29 7JZ

If there is any other details required, please do not hesitate to get back to me.

Many Thanks,
Joel Tuffin

From: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>
Sent: 08 January 2021 1:37 PM
To: Joel Tuffin <joeltuffin19@outlook.com>
Subject: RE: How Do You Do - North Shields

Thank you for your representation in relation to the above premises. In order to include your representation, the Council requires your full contact details. Unless there are exceptional circumstances, your written representation including your contact details will be provided to the applicant and will form part of a public agenda which will be available to view on the Council's website. If you do not wish your representation to be made public and/or wish to withdraw your representation please advise me immediately.

If you could please email me your full postal contact details to enable the necessary documentation to be posted to you as and when required?

Regards,

Jeff Young
Licensing Officer



Block C, Harvey Combe, Killingworth, NE12 8UB
North Tyneside Council

Tel (0191) 6438903

From: Joel Tuffin <joeltuffin19@outlook.com>
Sent: 07 January 2021 14:59
To: Liquor Licensing <liquor.licensing@northtyneside.gov.uk>
Subject: How Do You Do - North Shields

EXTRNL

Good Afternoon,

I am writing to you after hearing rumours that How Do You Do could potentially lose their license due to an event of violence in the summer.

Speaking from the perspective of someone who was a regular customer at the bar whilst the hospitality sector was open during the Summer months, I can safely say I think HDYD is a family-friendly, safe and great bar well ran by its 2 owners.

For all the weekends I spent there in the Summer, I can only recall seeing one fight breakout which was outside the bar. This fight had no relation to the bar itself, as it seemed it was clash of personalities and could have taken place at any other given venue had the same groups of people been there.

It would be a real shame if HDYD was to close as is one of the nicest hospitality venues in North Shields and brings a different option to the table on the fish quay.

Many Thanks for taking the time to read my email,
Joel Tuffin

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